

TEXT A: Workplace health and safety

ANSWERS

- a** Identify **three** rules that Abby says employees are not following. 3 marks

Possible answers include:

- They should wear gloves.
- They should tie their long hair back.
- They should clean up / put things away.
- They shouldn't climb on shelves and benches.

- b** Abby uses emphasis when she explains that employees shouldn't climb on benches and shelving. Give an example of a strategy that Abby uses to create emphasis. 1 mark

Possible answers include:

- She speaks in a firm tone.
- She uses strong language.
- She gives an example of an employee who got injured.

- c** Give a word or phrase to describe Abby's attitude in her speech. Support your answer with **one** example of her language and **one** example of her delivery. 3 marks

Possible answers include:

Word or phrase: disappointed, angry, upset

Language: 'major danger', 'no excuse', 'very disappointing'

Delivery: disappointed tone, firm tone, uses pauses for emphasis

- d** What does Abby mean when she says she'll be 'keeping an eagle eye on you all'? 1 mark

That she will be watching everyone carefully (to make sure they follow the rules).

- e** Give an example of a recent incident in which someone was injured because they didn't follow the rules. 2 marks

Possible answers include:

- Hassan was burned by a frypan left out.
- Abby fell over because something was spilled on the floor.
- An employee broke her wrist after climbing on a bench.